



# **StreetVet**

Charity Number: 1181527 (England & Wales)

Charity Number: SC052940 (Scotland)

## **Annual Report And Audited Financial Statements 2025**

For the period ended 31 March 2025

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## Trustee's Report

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## Our purpose

To protect the human-animal bond.

## Our vision

To support the wellbeing of all pets and their owners experiencing homelessness.

## Our mission

To provide free vet care to the pets of those experiencing homelessness.

To protect the human-animal bond, keeping pets and their owners together wherever possible.

## Our values

Compassionate – we show kindness to all, from a pet or owner, to our colleagues and supporters. We work as a team, enabling vets and vet nurses to re-connect with their vocation.

Approachable – we go to where people need us most. Life isn't easy but a friendly face that listens helps to build trust. Our community is always ready to do our best to support our owners and their pets.

Respectful – we are honest, considerate, aware of boundaries and keep to our word. We treat everyone fairly.

Empathetic – we understand the power of pets and the positive impact they can have on our lives. We use our knowledge and skills to help keep our clients and their pets together.

## Welcome from our Chair

Welcome to StreetVet's 2024-25 Annual Report.

This year has been both challenging and transformative, as we continue to grow and enhance our services for those experiencing homelessness alongside their pets.

Our marketing and fundraising teams have continued with their inspiring initiatives that have not only raised vital funds but also united people who share our passion for the positive impact of pets in our lives. Meanwhile, our clinical and support teams have worked tirelessly to meet the increasing demands from our Outreaches and Out of Area services. Our ultimate goal remains the same—to help individuals transition from street living to stability. To support this mission, our hostel scheme has flourished with increased number of hostels and established day centres.

None of these achievements would be possible without the unwavering commitment of our team, volunteers, trustees, supporters, and benefactors, whose dedication continues to make a difference in some of the most desperate circumstances on our streets. A heartfelt thank you to all.

Together, we can take pride in the progress we have made—changing lives for the better, both now and in the future.



**Nicki Glen**

Chair of Trustees

## Welcome from our Chief Executive Officer

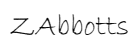
As we reflect on another impactful year, I am once again inspired by the remarkable strength and unity of the StreetVet community. Together, we've exceeded expectations, adapted to growing needs and continued to provide vital support to those who need it most.

This report is a celebration of empowered individuals; staff, partners, supporters, clients and their pets, and the hundreds of volunteers - coming together with compassion and determination to drive real change. Every pet supported, consultation delivered, and hostel or day centre onboarded speaks to your resilience, compassion, generosity, and unwavering commitment.

While this year brought new challenges, it also sparked fresh energy, innovation, and growth. With every StreetVet team member, supporter, and partner, we continue to build something truly meaningful and lasting. I am deeply grateful for the generosity, time, and dedication each of you brings. Because of you, StreetVet continues to evolve, innovate, and extend its reach—lifting barriers, forging connections, and ensuring no pet is left behind.

I am filled with optimism as we look ahead—knowing that with your support, we will keep growing our impact and advocating for those whose voices often go unheard.

Thank you for being there. You make StreetVet possible.



**Zoe Abbotts**

Chief Executive Officer

## STREETVET

### ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

The trustees present their report and the financial statements for the year ended 31 March 2025.

The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice —Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

#### REFERENCE & ADMINISTRATIVE INFORMATION

##### STREETVET

|                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|--------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Charity number</b>                            | 1181527 (England & Wales), SC052940 (Scotland)                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Registered office and operational address</b> | c/o Irwin Mitchell LLP, 28 Tudor Street, London, EC4Y 0AY                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Country of registration</b>                   | England & Wales, Scotland                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Trustees</b>                                  | Trustees who served during the year and up to the date of this report were as follows:<br>Mrs Nicki Glen (Chair)<br>Mr Sam Joseph FRCVS, resigned 17 May 2025<br>Mrs Chin Chooi Lim<br>Ms Naomi Schweitzer<br>Mr Liam McKinnon<br>Ms Sarah Jenner<br>Ms Emma Harrison, resigned 6 February 2025<br>Mr Edward Jaffa, appointed 9 April 2024<br>Ms Clare Davis (Vice-Chair), appointed 9 April 2024<br>Mrs Vanessa Howie, appointed 1 September 2025 |
| <b>Leadership Team</b>                           | Zoe Abbotts, Chief Executive Officer<br>Jade Statt, Clinical Director & Brand Ambassador<br>Charlotte Fionda, Head of Fundraising, resigned 15 October 2024<br>Collette Sheaff, Head of Marketing<br>Emma Harrison, Head of Volunteering, appointed 24 February 2025                                                                                                                                                                               |
| <b>Bankers</b>                                   | Barclays Bank<br>Leicester<br>Leicestershire<br>LE87 2BB                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Charity Auditors</b>                          | Godfrey Wilson Limited<br>Chartered accountants and statutory auditors<br>5th Floor Mariner House<br>62 Prince Street<br>Bristol<br>BS1 4QD                                                                                                                                                                                                                                                                                                        |

ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

**STRUCTURE, GOVERNANCE & MANAGEMENT**

StreetVet ("The Charity") is a Charitable Incorporated Organisation, charity registration number 1181527 (England and Wales) and SC052940 (Scotland). The Charity is governed by a constitution embodying its rules and principles. The Charity registered with the Charity Commission on 11 January 2019 and the OSCR Scottish Charity Regulator on 10 November 2023.

**Board of Trustees**

StreetVet has a board of unpaid trustees, referred to as our Trustee Board. The Board meets a minimum of four times a year and acts as the charity's governing body with powers to delegate day to-day management to the StreetVet Senior Leadership Team, as defined below. The agreed quorum is a minimum of 3 trustees. All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in the accounts.

**Trustee Recruitment and Appointment**

StreetVet Trustees are selected and appointed based on suitability, experience and commitment to the cause based on their skills and experience, both clinical and non-clinical, so that there is a good professional and cultural fit.

All new trustees are provided with an induction pack, which includes the charity's Memorandum of Association, a statement of trustee roles and responsibilities, conflict of interest policy and relevant guidance from the Charity Commission. The Chair meets with each new trustee individually and a programme of support and training is available for new trustees.

A trustee skills audit is conducted periodically to ensure the board maintains a well-rounded and comprehensive range of experience across its members.

**Organisation Structure**

The Senior Leadership Team (SLT), led by the CEO, is responsible for the day-to-day running of the charity under authority delegated by the Trustee Board to the CEO. The Senior Leadership Team proposes to the Trustee Board where the charity should invest its time, money and expertise. It proposes an annual budget to the Trustee Board for approval and monitors financial performance accordingly. Regular Trustee meetings took place during this reporting period to ensure clear understanding and oversight of the charity for all. The Trustees have assessed the risks to which the charity is exposed, those relating to the operations and finances of the charity and are satisfied that there are systems in place to mitigate exposure.

**Related Parties and Relationships with other Organisations**

StreetVet operates as an independent UK charity.

**Remuneration Policy**

StreetVet has a sustainable and consistent pay policy that meets the diverse requirements of the skills and experience needed and a pay practice that ensures that individual pay decisions are supported by a performance management process that applies to all employees in the organisation.

The objective of this policy is to ensure that StreetVet can attract and retain the right people with the right skills to deliver its work. The policy also ensures that the CEO, Senior Leadership Team and employees are

**ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025**

provided with appropriate remuneration to encourage optimum performance and are rewarded in a fair and reasonable manner for their individual contributions to the overall success of the charity.

Key principles applicable to all levels of pay at StreetVet

- StreetVet encourages and rewards good performance.
- Individual pay is reviewed annually and takes into account performance, market conditions, any relevant new qualifications or skills developed and internal pay relativities.
- Annual pay budgets take into account affordability and economic trends.
- All national pay standards are met, including the National Living Wage.

The Charity reviewed staff salaries in March 2024 and found that salaries were competitive against sector recommendations.

**OBJECTIVES & ACTIVITIES**

The charity's main activities are described below. All its charitable activities focus on animal welfare and are undertaken to further StreetVet's charitable purposes for the public benefit.

StreetVet is a multi-award winning national charity delivering free accessible and essential veterinary care and services to the pets of people experiencing homelessness in multiple locations around the UK.

The focus of the charity is to help provide veterinary services to those who are experiencing homelessness, primarily those who would struggle to access veterinary care through other providers due to lack of mobility, finances or trust. The charity does this via outreaches, the StreetVet accredited hostel scheme and out of area referrals.

For many owners, particularly the most at risk and socially isolated, companion animals give them a purpose, reason and routine in their lives. Pet ownership is particularly challenging for homeless individuals because of exclusion from services, loss of mobility and financial cost implications. The causes of homelessness are complex and multifactorial, as are its consequences.

Our Purpose: To protect the human-animal bond

Our Vision: To support the wellbeing of all pets and their owner experiencing homelessness

Our mission:

To provide free vet care to the pets of those experiencing homelessness.

To protect the human-animal bond, keeping pets and their owners together wherever possible.

StreetVet support is accessible in three ways:

- 🐾 Attending StreetVet volunteer-delivered outreaches to receive veterinary help and support for their pet.
- 🐾 Referrals from the general public, organisations and individuals working with people experiencing homelessness and self-referrals.
- 🐾 StreetVet Accredited Hostel and Day Centre Scheme - helping owners and their pets to stay together, as well as support for hostel managers and staff to adopt and implement positive pet policies.

**ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025**

Our team of 289 volunteer vets and registered veterinary nurses provide community vet care at regular scheduled stations on the streets and in hostels, often working alongside grass root organisations such as soup kitchens or health for the homeless. Regular stations are scheduled during the day, in the evenings or at weekends and generally last 1-2 hours. During these, we aim to provide any service which could normally be delivered in a veterinary consulting room, working in solidarity with owners who typically manage to provide for their pets admirably well despite their difficult circumstances. By gradually building rapport with at risk owners while their pets are healthy, we ensure they trust us with their pets' care when they fall ill or if they need to access addiction or other medical services.

We run outreaches in 23 locations: Birmingham, Bournemouth, Brighton, Bristol, Cambridge, Cornwall (St Austell, Truro, Newquay, Redruth, Falmouth & Penzance), Glasgow, Gloucester, Hertfordshire, London (Shoreditch, Islington & Camden), Norwich, Peterborough, Plymouth, Reading, Portsmouth and Swansea.

We also support pets referred to us outside these locations. These referrals come from members of the public, vet practices, social workers, hostel staff, police, dog wardens and the RSPCA to name a few. In cases such as these we support the owner and their pet by working with a local veterinary practice to provide the care they need, whilst covering the cost of the treatment. This significantly increases our outgoings as we do not have a team of volunteers on the ground to provide the preventative and reactive veterinary care, so most cases that are referred to us are costly emergency procedures.

The StreetVet Accredited Hostel Scheme is a 10 point scheme which offers support for hostels and temporary accommodation providers to adopt and implement positive pet policies. Benefits of the scheme include free accessible veterinary care to registered pets, staff training on how to work with animals, comprehensive temporary accommodation pet policy, telemedicine platform for virtual vet appointments, emergency boarding to allow those to attend medical appointments as needed, behavioural support, as well as a pet welcome pack, food, toys and treats for all registered pets. We have 38 accredited hostels under the scheme at the end of this reporting period which have supported over 187 pets and their owners. 2024-2025 has seen the pilot of StreetVet's Accredited Day Centre Scheme. The scheme provides support to day centres and hubs enabling them to become pet inclusive so owners are able to access essential services and support. At the end of the reporting period we have 10 accredited day centres across the South and East of the UK.

### **Charity Governance Code**

The StreetVet Trustee Board operates under the principles of the Charity Governance Code.

The trustees review the aims, objectives and activities of the charity each year. This report looks at achievements and outcomes during the reporting period. The trustees report on the success of each key activity, noting how StreetVet's operations have benefitted local populations. The review helps trustees ensure the charity's aims and activities remain focused on its stated purposes.

### **Public Benefit**

StreetVet exists to ensure that all pets belonging to people who are experiencing homelessness get the veterinary treatment and support they need and deserve, and ultimately live happy, healthy lives, free from the threat of unnecessary pain and lack of veterinary care.

Pets can play a vital role in keeping humans physically and mentally happy and healthy. We at StreetVet work hard to help to maintain the human-animal bond that is so important.

StreetVet charitable activities focus firmly on animal welfare, but we also believe our contributions towards public benefit (as defined by the Charity Commission) extend into the following areas:



ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

- 🐾 Helping pet owners experiencing homelessness, or those experiencing a housing crisis, to have peace of mind that they can get veterinary help and support for their pet should they need it.
- 🐾 We help owners and their pets to stay together, by encouraging homelessness service providers and temporary accommodation providers to sign up to the StreetVet Accredited Hostel Scheme to facilitate their ability to accept pets in their premises and become pet-inclusive.
- 🐾 Helping the general public and society as a whole, through providing a non-judgmental service to some of the most vulnerable adults at risk in our society.
- 🐾 Helping individuals to manage their mental and/or physical health problems with the companionship of their assistance pets.

**Goals**

StreetVet's vision is to ensure that all pets belonging to people experiencing homelessness will have access to essential veterinary care. This includes:

- 🐾 Improve the health, well-being and welfare of all pets belonging to people experiencing homelessness.
- 🐾 Increase our coverage in the UK to help more pets belonging to those experiencing homelessness.
- 🐾 Increase the number of pet-inclusive hostels to help pets and their owners find off the street accommodation.
- 🐾 To become a charity with full coverage across the UK and Ireland.
- 🐾 To be recognised as the "go to" volunteering platform within our sector in the UK.
- 🐾 To be recognised as the leading example in providing veterinary care and support for individuals experiencing homelessness.
- 🐾 To be recognised as best practice for providing veterinary support for accredited hostels.
- 🐾 To have a StreetVet advocate in every UK vet practice.

In order to achieve these goals we break them down in to a number of short-term objectives which are reviewed annually, these included:

- Continued implementation of a resilient, sustainable fundraising strategy.
- Continued negotiations with major funders on multi-year funding opportunities.
- Continued implementation of a robust, actionable marketing strategy to raise awareness of StreetVet and the work the charity does, whilst supporting fundraising to generate viable and diversified income streams.
- Implement the actions identified from the data protection gap analysis across the organisation.
- Implementing structure to maintain our outreach service delivery.
- Solidify StreetVet's main area of service delivery by increasing our "on the ground" support by opening 2 new locations this year.
- Refine the scope of service to maintain support in the out of area (OOA) model whilst managing service user expectations and ensuring the Clinical Team have the correct tools and resources.
- Continued embedding of the StreetVet Accredited Hostel Scheme and make it financially sustainable by 2026.
- Implement and pilot the StreetVet Accredited Day Centre Scheme. The scheme will provide support to day centres and hubs enabling them to become pet-inclusive so owners are able to access essential services and support during the day.

## ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

- Develop and embed a robust volunteer programme to recruit enough volunteers to sustainably maintain our existing outreach locations, recruit new volunteers to set up the new locations and retain all existing active volunteers to support and guide new arrivals.
- Define and implement infrastructure to build resilience across each department to support the impact of growth across the organisation.
- Work on a research project.
- Embed a “no wrong door” policy – we are trusted contacts and have the ability to signpost to trusted organisations.
- Review and potential implementation of the “making every contact count” training methodology.
- Make steps to become a sustainable organisation, improving our environment, social impacts while balancing people, planet and patients.

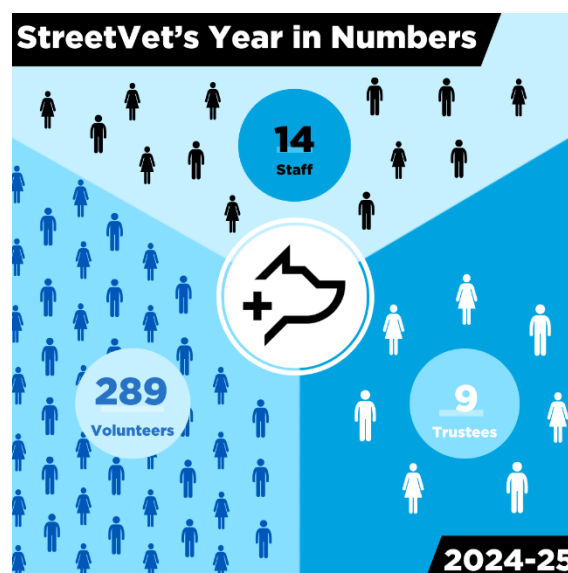
## ACHIEVEMENTS &amp; PERFORMANCE

During the financial period of 2024-2025 we had a trustee board of 9.

We welcomed 2 new trustees, Edward Jaffa and Clare Davis, to the board in April 2024. These trustees were recruited to fulfil specific skill sets, these include: legal and charity leadership which complement the existing trustee skills and experience. Emma Harrison resigned from the board in February 2025, bringing the number of trustees to 8 at the close of financial year 2024-2025.

We said goodbye to a couple of team members who moved on and also welcomed 3 new members of staff to the team. This brought the total number of StreetVet staff to 14 by the end of financial year 2024-2025.

Infographic shows during 2024-2025 StreetVet had 14 Staff, 9 Trustees, 289 Volunteers.

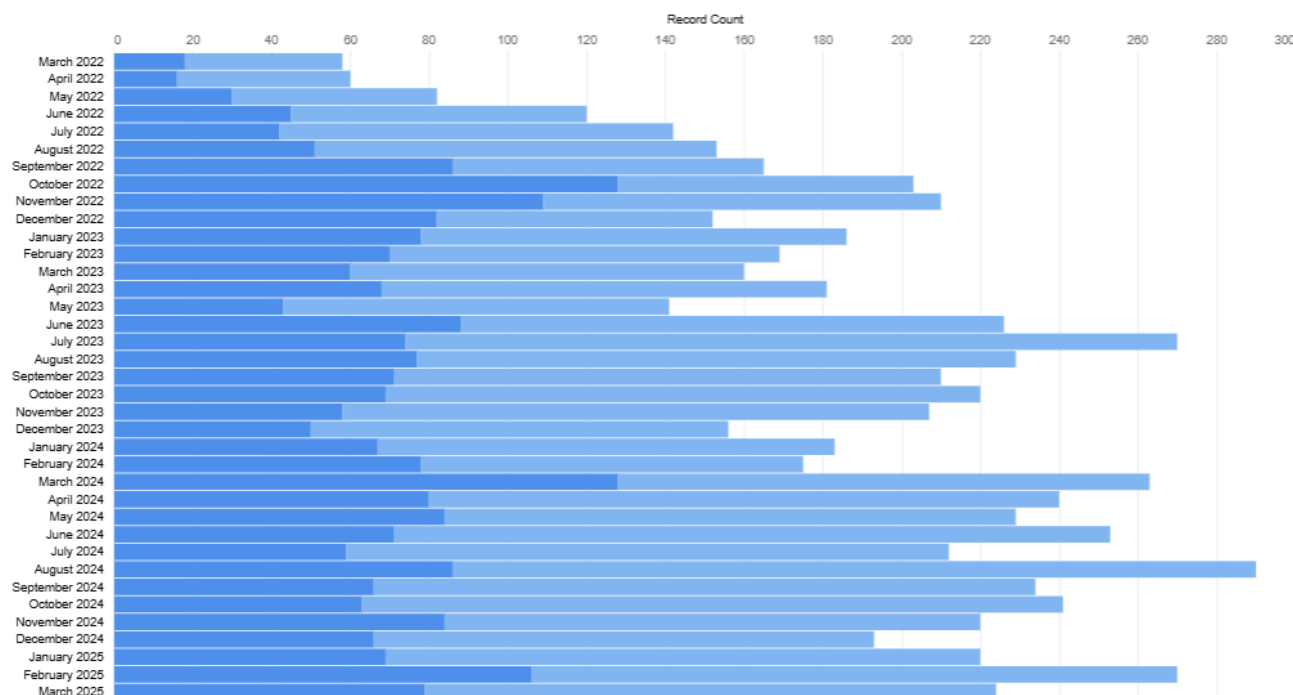


The Battersea Dogs and Cats Home grant funding continued to provide funding for the Head of Marketing, Head of Fundraising, Hostel Manager, Hostel Coordinator and 3 Clinical Case Coordinators until the end of January 2025. This continued support enabled us to focus on embedding the hostel scheme, providing more veterinary support to the pets who need us and to deliver our fundraising and marketing strategies.

StreetVet is an agile, pioneering small charity and demand for our support has continued to grow exponentially over the reporting period. In order to maintain the high level of clinical practice and efficiently manage the increasing demand for our services we recruited another full-time Clinical Case Coordinator focused solely on clinical case triage. This position was funded by Battersea Dogs and Cats Home.

The bar chart below shows the increase in requests for our service over the last four reporting periods. The darker blue indicates referrals to our service from an external party. The lighter blue indicates self-referrals to our service.

## ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025



During the financial year 2024-2025, StreetVet:

- 🐾 Performed 1719 consultations, a 3% increase on the previous reporting period.
- 🐾 Registered 453 new patients, an 8% decrease on the previous reporting period.
- 🐾 Provided veterinary support for 65 out of area patients, a 30% decrease on the previous reporting period.
- 🐾 Provided veterinary support in over 45 out of area locations.
- 🐾 Accredited 22 new hostels on to our StreetVet Accredited Hostel Scheme (SVAH), an increase in the accreditation number from the previous reporting period of 47%.
- 🐾 Renewed 10 SVAH accreditations, an increase of 67% from the previous reporting period.
- 🐾 Supported 187 pets and owners in a StreetVet Accredited Hostel, an increase of 202% from the previous reporting period.

453 brand new patients were registered during 2024-2025. The infographic shows that the 453 new patients were made up of 390 dogs, 50 cats, 2 rabbits, 7 rats, 1 guinea pig, 1 hamster, 2 parrots.

This highlights the deep vulnerability of individuals affected by shifts in the housing market and the instability of accommodation provision across the UK.

65 out of area patients were looked after by 46 local veterinary practices with the treatment being funded by StreetVet.



## ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

StreetVet conducted 1,719 consultations during this reporting period, which took the Charity over the 12,300 milestone to reach 12,329 total consults performed since inception. This figure grows weekly.

At the end of this reporting period StreetVet has 3,201 active patients on our records.

The infographic shows StreetVet's 2024-2025 impact at a glance.

**23** outreach locations

**289** volunteers

**1,404** volunteering hours

**22** new hostels became accredited

**10** accredited day centres

**187** pets supported in accredited hostels

**453** brand new pets registered

**3,201** pets supported

**1,719** consultations performed



Current volunteer numbers at the end of the reporting period were 289. This number is significantly lower than the previous year because we did a data cleanse to ensure that we only had active volunteers listed on our system. We have migrated all our volunteer data to Salesforce, our new CRM. The volunteer data we now hold on Salesforce is accurate due to the data cleanse carried out before transitioning to this new CRM.

Volunteer recruitment was paused for several months (Q3/Q4) to allow for the transition of existing volunteer data over to Salesforce and due to the departure of the Volunteer Manager in August 2024. A new Head of Volunteering was appointed in February 2025 and plans made to review the existing volunteer onboarding process and re-open volunteer recruitment as soon as possible in Q1 of 2025-2026.

All volunteers were sent Safeguarding and GDPR Training provided by iHasco (funded by a grant). By providing relevant safeguarding and GDPR training to our volunteers, they will have more confidence and be better equipped to recognise safeguarding concerns/GDPR issues, know who/where to seek advice and support from and determine how best to handle safeguarding/GDPR situations that may arise during their volunteering.

We have highlighted a key challenge relating to volunteering. Several of our outreach locations rely on the same small group of volunteers for each outreach clinic that takes place therefore placing additional pressure on these volunteers. Therefore 2025-2026 plans will start by focusing on recruitment of additional volunteers for each outreach location to prevent continued over-reliance on certain volunteers. Beyond this, strategies to re-engage inactive volunteers will be investigated and implemented.

The StreetVet Accredited Hostel (SVAH) Scheme continues to receive a lot of interest from homelessness services and temporary accommodation providers nationally. A key barrier to accessing accommodation for those experiencing homelessness with a pet, is a lack of accommodation providers willing to accept pets. StreetVet aims to reduce the incidence of people with pets becoming "voluntarily homeless", where owners are given a heartbreaking ultimatum of either relinquishing their beloved pet in order to access accommodation or remain homeless. We believe that by supporting more hostels and temporary accommodation providers through the "StreetVet Accredited Hostel Scheme" we can help to set the "gold standard" for pets being accepted in hostels and other homelessness service providers. By enabling more

## ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

accommodation settings to become pet-inclusive through our wraparound support for staff, owners and pets, we can help to support positive outcomes where owners and pets are housed together, and the human-animal bond is protected.

The SVAH scheme went live with pilot hostel DENS – The Elms in Hemel Hempstead in November 2020 and offered free, accessible veterinary care for pets whose owners are experiencing homelessness, as well as education and support for hostel managers and staff to adopt and implement positive pet policies.

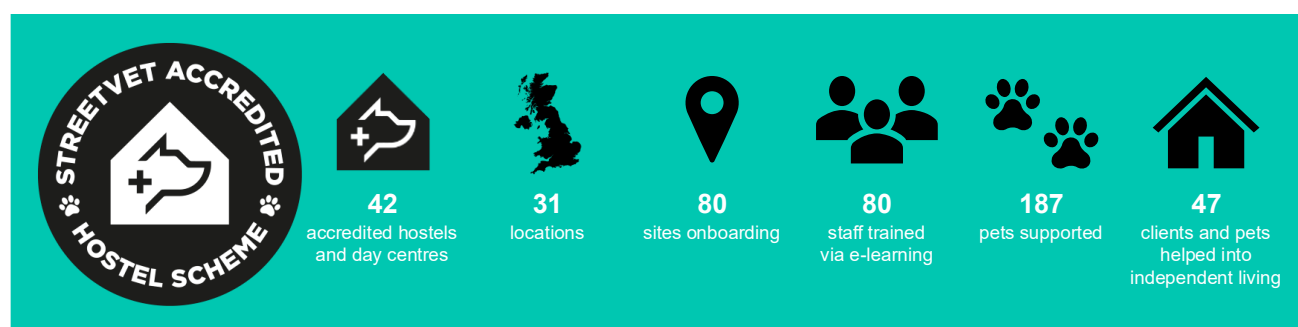
To make the scheme a success StreetVet engaged the support of several partners who generously offer pro bono or discounted services. Thanks goes to A-LAW, Ali Norden, Ancol, Animal Care, Animals at Home, Battersea Dogs and Cats Home, Blue Cross, Cotton Lives On, Ceva, Earth Animal, Eureka's, HELP FILM, ManyPets, Pawsquad, Pet Remedy, Purina, Scrumbles, The Big Dog Bed Company, The Print Agency, Vets Digital and Yellow Dog for enabling the dream to become a reality.

Our Hostel Team have worked tirelessly to make StreetVet's vision come to life, connecting with housing providers and organisations supporting homelessness all over the UK. The team have reaccruited 10 hostels and accredited a further 22 around the United Kingdom during this reporting period. During 2024-2025 StreetVet has cared for 187 pets within these hostels and several pets and their owners have since moved on to their own independent living accommodation. This brings the total number of pets supported by the SVAH scheme to 285. In January 2024, the first 'Hostel News' newsletter was launched to keep all hostel scheme partners, members and prospects informed about the latest news and developments in the scheme. This is now a regular communication piece which goes out every 6 months.

During 2024-2025 has seen the pilot of StreetVet's Accredited Day Centre Scheme. The scheme provides support to day centres and hubs enabling them to become pet-inclusive so owners are able to access essential services and support. At the end of the reporting period we have 10 accredited day centres across the South and East of the UK.

At the end of this reporting period, we have 79 hostels going through the onboarding process, with an estimated 158 pets to support and we have a further 12 new housing providers interested in accrediting. We are also continuing to work with Homeless Link, a national membership charity for organisations working directly with people who become homeless in England, to publish blogs and data about the StreetVet Accredited Hostel Scheme to their members. We were also selected by Homeless Link to run a collaborative workshop with another StreetVet Accredited Service at their March 2025 Conference highlighting the importance of pet-inclusive services, including a case study and discussion from an expert by experience and their dog.

Infographic for reporting period 2024-2025 (accredited number, locations and onboarding also includes day centres).



**ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025**

This year has been one of both momentum and learning for the StreetVet Marketing Team. With a core team of just two people, we've achieved a great deal—despite our size—thanks to creativity, collaboration, and a deep commitment to StreetVet's mission. The year began with a key staff change, as we welcomed a new Marketing & Digital Executive just before the start of the new financial year. This transition brought some fresh energy to the team, while also requiring a period of adjustment and onboarding.

Our StreetVet Ambassadors continued to amplify our message across multiple platforms. Notably, Dr Sabrina Cohen-Hatton championed our cause through impactful media interviews and fundraising efforts—including a skydive—using her lived experience and authentic voice to connect with new audiences and reinforcing our values of compassion, approachable, respectful, empathetic (CARE).

This year, StreetVet saw steady growth across all social media platforms, except X (formerly Twitter), with all progress achieved organically. In an increasingly competitive and algorithm-driven digital landscape, this is a significant achievement for our small team and a testament to the strength of our content, community, and mission.

This reporting period saw the launch and continuation of several exciting partnerships, including brand collaborations that brought both funding and visibility from organisations like ManyPets, Tails.com, Earth Animal, Purina, Waggel, IVC Evidencia, Vet Partners, Animalcare, MSD Animal Health. These relationships have not only helped to support our core services but also helped us reach new audiences through co-branded content and shared campaigns.

Our marketing campaign highlight of the year was the Big Give Christmas Challenge 2024, where we exceeded our fundraising target of £50,000 in unrestricted funds by 9% across a campaign lasting just 7 days. The campaign involved a lot of forward planning, including securing our campaign pledge with one of our corporate partners, as well as careful planning and execution of storytelling, data usage, and design in a way that truly resonated with our supporters. While we saw strong engagement online, we also learned valuable lessons about timing and resource allocation in a small team that will inform future campaigns.

One of our proudest achievements this year was completing the final edits of our short film, StreetVet – Never Underestimate the Power of Pets, directed by Steph Keelan from S+O Media and funded by our corporate partner, Purina. The film was entered into the 2025 Smiley Charity Film Awards and went on to win Gold for Best Corporate Cause, a major highlight that recognised the impact of our work and the strength of our collaboration. The film will be available for public viewing at some point in 2025-2026.

We successfully transitioned our annual conference to a new venue, Coin Street Neighbourhood Centre, London, a venue much more aligned with StreetVet's values. As a social enterprise, Coin Street reinvests its income into community initiatives, reflecting a strong sense of social responsibility. StreetVet shares this ethos by addressing the intersection of homelessness and animal welfare, advocating for systemic change and support. Our presence at key industry events like BSAVA, London Vet Show and the Homeless Link Rough Sleeping Conference where we hosted a StreetVet workshop, also helped strengthen our professional network across the veterinary and homelessness sectors, and highlight our vital work and the services we offer to new audiences.

We are really excited for 2025-2026 and the opportunities that it will present.

To realise our strategic ambitions, we must continue to support and develop our staff and volunteers to be the best they can be. At the start of the reporting period we planned a series of free, supportive CPD opportunities that our staff and volunteers could utilise. These were all delivered and included: monthly reflective webinars, monthly clinical CPD and our annual StreetVet Conference in October 2024 which

## STREETVET

### ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

welcomed 240 in-person StreetVet volunteers, partners and supporters over two days of interactive workshops, inspirational talks and clinical lectures.

The annual StreetVet Conference is a CPD event open to all StreetVet volunteers and serves as our way of saying a heartfelt 'Thank You' for their time, commitment, and dedication. The event was hosted at the Coin Street Neighbourhood Centre, a social enterprise housing project, reflecting StreetVet's values of compassion, community, and social responsibility, making it a fitting new home for our flagship event. A highlight of the day was welcoming StreetVet ambassador Lorraine Kelly, who presented our annual Volunteer of the Year Awards. This year's winners were: Claire Willis (Vet Volunteer of the Year, StreetVet Norwich), Camilla Taylor (RVN Volunteer of the Year, StreetVet London), and Karis Matik (Support Volunteer of the Year, StreetVet Cornwall).

To further celebrate collaboration, the StreetVet Outreach Team Award returned for a second year, with StreetVet Cambridge being recognised for their outstanding teamwork. We also introduced a new honour, the StreetVet Special Recognition Award, to celebrate individuals outside our volunteer network who go above and beyond for our mission. The inaugural winners were Lucy Carter and the Animal Partnerships Team at Battersea Dogs and Cats Home, whose support has been truly exceptional.

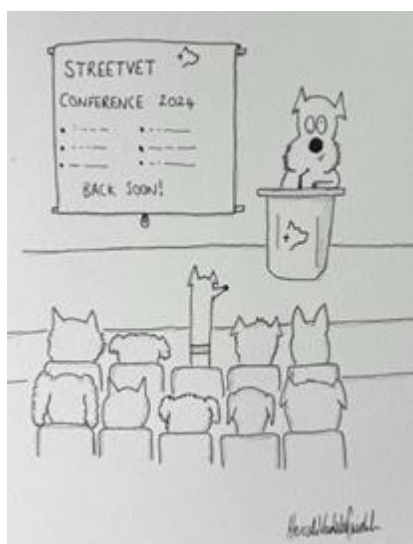


Image shows a black and white cartoon illustration by the artist Hercule Van Wolfwinkle of a dog at a conference, standing behind a podium with a StreetVet logo on, addressing an audience of seated animals. Behind the podium is a screen displaying the text "STREETVET Conference 2024 BACK SOON!".





Image shows a group of StreetVet volunteers and staff, smiling at the camera, wearing StreetVet uniform of black t-shirt with white StreetVet logo at the 2024 StreetVet conference.

### Awards & Recognition

Over the past year, StreetVet has continued to be recognised for its unwavering commitment to delivering compassionate, high-quality veterinary care to those experiencing homelessness with their beloved pets. These awards are a testament to the dedication of our entire staff and volunteer team, the strength of our partnerships, and the impact of our mission.

**Animal Star Awards (May 2024) - Highly Commended – Animal Star of the Year.** Collette Sheaff, StreetVet's Head of Marketing & Fundraising, was honoured for her exceptional service and dedication to StreetVet's mission.

**Homeless Link Excellence Awards (July 2024) - Winner – Excellent Support.** StreetVet was awarded £3,000 to support staff development and wellbeing initiatives in celebration of this award win, StreetVet's first award win in the homelessness sector, which we are extremely proud of.

**Acquisition International (July 2024) - Winner – Most Compassionate Veterinary Care Charity 2024 (UK).** StreetVet was recognised for our holistic, empathetic approach to veterinary care.

**Petplan & ADCH Animal Charity Awards (December 2024) - Nominee – Animal Charity Team of the Year.** Whilst we didn't win on this occasion, receiving a nomination for this award celebrated the strength and unity of our dedicated team of staff and volunteers across the UK.

**Vet Trust Award 2025 - (February 2025) - Winner – Most Admired Animal Charity.** This was StreetVet's 6<sup>th</sup> consecutive year of winning this award, a continued testament to our leadership and impact in the veterinary sector.



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**Smiley Charity Film Awards (March 2025) - Winner – Judges Award – Gold - Corporate Cause.** StreetVet's new short film 'StreetVet – Never underestimate the power of pets' was recognised for its powerful real-life storytelling and social impact.

These recognitions not only celebrate our achievements but also help to amplify StreetVet's mission and the voices of those we support. They inspire us to keep pushing boundaries, advocating for change, and ensuring that no pet who is experiencing homelessness with their owner is left without the care they need and deserve.

To share the StreetVet story and provide deeper insights into our mission and the journeys of our clients through homelessness with their pets, we have been creating various forms of media. View some of our videos here to see the impact of our work and the difference we make in the lives of pets and their owners.

'StreetVet – Never underestimate the power of pets' Short Film Trailer

<https://www.streetvet.co.uk/streetvet/>

StreetVet Accredited Hostel Scheme: Supporting Veterans - Winston & his owners story

<https://youtu.be/BwzDcF8gSnA>

Challenges StreetVet has faced this year:

1. Staff and Volunteer burnout. The majority of our volunteers come from the veterinary profession and they repeatedly encounter long unsociable working hours, animal deaths, unexpected patient outcomes, client complaints, short-staffed teams and more - making it difficult for StreetVet to engage and recruit new volunteers. We have implemented a series of free, supportive CPD opportunities that our staff and volunteers can access to support them.
2. New outreach locations. StreetVet had planned to open two new locations in 24-25 but as a result of increased workload on existing team members due to the growth in demand and difficulty in securing interest from the towns and cities we have approached, we have moved this goal to 25-26. To set up a new location is very labour intensive and time consuming, and involves all internal departments as we need to recruit, onboard and mentor new volunteers and build relationships with vet practices, boarding kennels, taxi companies and local grassroot organisations such as soup kitchens, day centres and night shelters.



The key aims of 'The Forum' are:

- To mobilise efforts behind our common cause.
- To share knowledge and create best practice.
- To understand current geographical coverage and explore areas of need.
- To optimise resources and not duplicate services.
- To establish efficient referral processes between charities.
- To collate data and explore opportunities to participate in joint research.
- To explore opportunities to participate in joint funding applications, training and grants.

The Forum continues to be a quarterly staple in the calendar. Participants find it valuable to have a

ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

collaborative safe space where similar charities can connect to share experiences, best practices and be a sounding board for each other. We currently have 16 organisations involved.

**FINANCIAL REVIEW**

Income declined by 16% to £1,064,701 in 2024/2025 (2023/2024: £1,273,386), primarily due to a four-month vacancy in the fundraising role. This gap significantly hindered our capacity to drive income growth during a critical period.

We are deeply grateful to our loyal donors who continued to support the charity throughout this challenging year, contributing a total of £833,491 in 2024/2025 (2023/2024: £872,499), despite the financial pressures faced by many.

It wouldn't be possible to carry out the work we do without the generosity of our supporters – over 7,700 people donated to StreetVet in 2024/2025 (2023/2024: 6,600) – and our amazing volunteers who help in the delivery of our work.

Expenditure decreased by 12%, from £1,146,543 to £1,009,055, reflecting a strategic response to the 16% decline in income. As revenue targets fell short of cash flow forecasts, we introduced tighter expenditure controls to ensure strict financial discipline and avoid exceeding budget.

The final six months of 2024/2025 proved particularly challenging for the StreetVet team, as demand for our services remained high while our capacity to respond was constrained.

Our veterinary care costs decreased significantly to £261,739 in 2024/2025 from 2023/2024: £390,640, representing a 33% reduction, despite supporting more pets. This was largely achieved through the implementation of a system requiring clinical estimates for each procedure carried out at local veterinary practices. Additionally, the charity worked closely with veterinary corporate partners to secure charitable discounts and pro bono support, helping to reduce costs while maintaining service quality.

The charity has been awarded a number of successful grant applications throughout this reporting period.

Animal Friends (£2,500) - unrestricted

The Fine & Country Foundation (£500) – London storage costs

Movement for Good (£10,000) – Cornwall veterinary costs

Cornwall Community Foundation (£2,500) – Cornwall veterinary costs

Battersea Dogs & Cats Home (£102,227) - headcount for 7 staff members

Richer Sounds Foundation (£3,500) - team growth & development day, 12 March 2025

The Big Give Trust (£7,500) - unrestricted

The Calypso Browning Trust (£1,500) - unrestricted

Funder wishes to remain anonymous (£45,000) - unrestricted

Funder wishes to remain anonymous (£50,000) - website development and build

The Tula Trust (£1,000) - unrestricted

Arthur Camp Foundation (£50,000) - unrestricted

Battersea Dogs & Cats Home continued its funding support for seven StreetVet staff members until 31st January 2025. This invaluable funding came at a pivotal moment in StreetVet's journey, allowing us to expand operational capacity during a period of strained resources and developing infrastructure. With Battersea's support, we were not only able to meet rising demand, but also begin laying the foundations for a sustainable income stream—ensuring lasting impact for those we serve.

**ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025**

Battersea Dogs and Cats Home also provides StreetVet with operational support. The core team at StreetVet has worked together with several different departments at Battersea including the Grants Team, Animal Partnerships Team, Marketing, Press, Branding and Communications Teams to support areas where StreetVet has needed help or to seek additional guidance or advice. The Battersea Academy which StreetVet has access to has also provided the team with valuable learning resources to help the continued professional development of staff members. Battersea Dogs and Cats Home has also continued to support StreetVet with kennelling and veterinary services over the course of this reporting period as well as providing ongoing storage facilities and meeting space when needed.

The charity also received two generous, restricted corporate donations during this reporting period.

Earth Animal (£25,000) for veterinary medication costs

The Billingshurst Club (£1,500) for out of area veterinary costs

The charity was also honoured to receive a £3,000 financial award from Homeless Link during this reporting period, in recognition of staff growth and development as part of the Homeless Link Excellence Awards.

StreetVet has also benefited from significant gifts in kind and pro bono work during the reporting period including, but not limited to, graphic design, PR, web design, social media marketing, legal advice, photography, videography, printing, software platforms, kennelling, veterinary medications, diagnostics, pet food, pet equipment and veterinary services. The estimated value of this totalled £202,140 over the financial year 2024-2025.

### **Principal risks and uncertainties**

The Trustee Board is responsible for ensuring there are appropriate risk management and internal control systems in place to manage the major risks to which the charity is exposed. The organisation's risk register is a live document, regularly updated to ensure appropriate and active mitigations are implemented wherever possible. The full register, and in particular the principal risks, are regularly reviewed by the Board, including operational risks that could arise on outreaches and risks associated with financial controls.

Below are the principal risks for StreetVet as well as mitigating actions:

- Injury or serious incident involving volunteers or members of staff on outreach. Action: safeguarding training, implementation of a standard operating procedure, implementation of incident procedures, insurance cover and risk assessment reviews.
- Volunteer or staff compassion fatigue or burn out. Action: mental health training, implementation of mental health first aider, continuation of monthly reflective practice and risk assessment reviews.
- Veterinary risks. Action: training, implementation of incident procedures, insurance cover and risk assessment reviews.
- Loss of key funding. Action: deliver approved fundraising plan across a broad range of donors and manage cost base to stay within available means.

ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

**Investment policy**

StreetVet does not have any investments.

**Reserves policy**

As at the year end date the total funds of the charity were £591,373, of which £97,161 were restricted funds and £494,212 were unrestricted funds.

The aim of StreetVet's reserves policy is to ensure that the charity's ongoing activities are protected from unexpected fluctuations in its income and expenditure and ensure that the charity is not impacted by short-term financial shortfall. The charity is heavily reliant on voluntary donations to fund its charitable undertakings, which being uncertain sources of revenue may not always provide the necessary funds to cover essential costs.

The reserves held will enable the charity to meet its working capital requirements, protect the charity against income fluctuations, fund its strategic initiatives over the next year and protect the StreetVet operations against unplanned adverse events. This would allow for our activities to continue as normal during temporary falls in income and this level is deemed appropriate when considered alongside the major strategic and operational risks faced by the charity.

The StreetVet trustee board policy is to maintain a level of free reserves of between 4-6 months of 2024-2025 budgeted expenditure which equates to approximately £475,300 to £712,950.

As at 31 March 2025, the reserves stood at £488,272 which is comprised of its unrestricted net current assets which would be in line with our reserves policy.

The reserves policy is reviewed by the Trustees annually or as a change in financial situation requires.

**FUNDRAISING**

As a charity that receives no government funding (with the exception of The National Lottery coronavirus emergency government grant in 2020), we are reliant on the outstanding generosity of the general public, our supporters and our partners.

At StreetVet, we remain incredibly grateful to our donors, partners, grant-giving organisations and the general public for their support. In an uncertain economic landscape, we were prepared for fundraising challenges this reporting period, but several setbacks meant that it was tougher to secure income than had been expected. It is with thanks to our supporters that we remain able to meet increasing demand to care for the pets of those experiencing homelessness.

We began 2024-2025 with a dedicated Head of Fundraising in post. We faced several fundraising challenges in Q1, primarily difficulties sourcing unrestricted income. However, notable successes included finalising the Purina Better With Pets prize of £17,500 awarded in February 2024 and a new relationship with Waggel Insurance, contributing £5,000 to StreetVet each year. Waggel also generously sponsored the StreetVet DogDash fundraising event, a pilot of a 5km fun run with owners and their dogs in London, raising over £3,000 with potential to roll out to other locations next year.

Fundraising successes in Q2 included two StreetVet Ambassadors, Rory Cowlam and Sabrina Cohen-Hatton, alongside Sean McCormack, Head Vet at our corporate partner Tails.com taking on a skydive for StreetVet, raising over £4,200 between them. Our Official Fundraising Advocate, Hercule Van Wolfwinkle, also hosted

**ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025**

'An Evening with Hercule' for StreetVet and Turning Tides and raised over £15,000, which was split equally between the two charities.

During the year, StreetVet was also selected as the Charity of the Year for Coastline Housing, raising over £16,000, and LiveWest, raising over £9,500 in unrestricted funding. These relationships also led to the accreditation of several Coastline Housing and LiveWest sites as part of the StreetVet Accredited Hostel & Day Centre Scheme. A further Charity of the Year Partnership with VetPartners secured over £49,000 through colleague fundraising, matched funds and sponsorship. We would like to extend our many thanks to Coastline Housing, LiveWest and VetPartners.

An honourable mention must go to ManyPets and IVC Evidensia, who continued to support StreetVet as their chosen Charity Partner.

The Head of Fundraising left the charity in October 2024 and from that point up until February 2025 StreetVet did not have a dedicated fundraising resource. The CEO, Clinical Director and Head of Marketing picked up as many fundraising responsibilities as possible but with limited capacity.

Despite significant challenges, fundraising successes in Q3 included the Sahara Trek in November 2024, the first international group challenge StreetVet has ever organised, raising £27,300 in unrestricted funding, and the Big Give Christmas Challenge in December 2024, which secured just under £55,000 including gift aid in unrestricted funds.

In Q4 a new dedicated StreetVet fundraising team was created – a Fundraising Manager was recruited in February 2025 and at the same time the Head of Marketing took on the role of Head of Marketing and Fundraising. As unrestricted income was significantly below projection at this time, one of the new Fundraising Manager's first initiatives was a mailing to small trusts and foundations in March 2025, securing an amazing £60,500 in unrestricted funding.

Prior to this mailing, 7 unsuccessful applications and 4 successful applications were made to grant-making bodies in the year, securing £20,500 in grant income. One of these grants was £3,000 as part of the Homeless Link Excellence Award and £3,500 from Richer Sounds, which funded the first ever team development away day for StreetVet's 14 members of staff. We were also awarded an unrestricted grant of £45,000 from funder who would like to remain anonymous and a £50,000 grant to fund StreetVet's new website build in 2025-2026 from funder who would like to remain anonymous.

With new fundraising resource in place, we look forward to FY25/26. As economic uncertainty continues to pose challenges to securing income, we are hugely thankful to all those who continue to support us.

StreetVet is committed to responsible and ethical fundraising. All activities comply with the Code of Fundraising Practice and UK data protection legislation. StreetVet subscribes to the policies of the Fundraising Regulator, which oversees fundraising activity. The Fundraising Regulator investigates and, where necessary, takes appropriate action in cases of public concern. Their advice helps us ensure our activity meets the expectations of our supporters and the wider public. Full details of the Fundraising Regulator and the codes of our fundraising practice can be found at [www.fundraisingregulator.org.uk](http://www.fundraisingregulator.org.uk).

## **WAYS TO SUPPORT**

It's only through the generosity of our supporters that we are able to provide care to all the pets referred to us each year.

## ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

**Donate** You can make a one-off donation or set up a regular donation on our website at <https://donate.streetvet.org.uk/>.

**Fundraising** From sporting events, sponsored dog walks, pet photo competitions to bingo evenings — we can support you in your fundraising journey. Get in touch at [fundraising@streetvet.org.uk](mailto:fundraising@streetvet.org.uk).

**Legacies & in memory** If you're considering leaving a donation in your will or would like to raise money in memory of a pet or loved one, we can help. <https://www.streetvet.co.uk/leaving-a-legacy/>.

**Partnerships** Our work through partnerships with like-minded organisations makes a huge difference to StreetVet. Get in touch at [marketing@streetvet.org.uk](mailto:marketing@streetvet.org.uk).

**Volunteering** Our dedicated vet, vet nurse and support volunteers make up the backbone of StreetVet. To find out more about our volunteering opportunities please visit <https://www.streetvet.co.uk/volunteer/> or email [volunteer@streetvet.org.uk](mailto:volunteer@streetvet.org.uk).

### PLANS FOR FUTURE PERIODS

To expand our services nationally and support more pets belonging to individuals experiencing homelessness, StreetVet is committed to strengthening its internal infrastructure. By building a resilient and robust foundation, we aim to sustain future growth and move toward financial self-sufficiency, guided by our board-led strategic plan and overseen by the Chief Executive.

The long term goals for StreetVet are to:

- Expand our outreach service delivery.
- Have a StreetVet Accredited Hostel and/or Day Centre in every town/city across the UK.
- To have a StreetVet Champion in every veterinary practice in the UK.
- Become financially sustainable.
- To have a charity advert on national TV.

In order to get there we have smaller plans for 2025-2026:

- Grow our revenue opportunities.
- Maintain current services.
- Launch 2 new locations this year.
- Continue to embed the StreetVet Accredited Hostel & Day Centre Scheme.
- Build a brand-new website.
- Define & implement the StreetVet x Battersea Strategic Alliance.
- Amplify the reach and impact of the StreetVet short film to inspire action, raise awareness, and drive meaningful support.

### THANK YOU

As a charity that receives no government funding we remain reliant on the outstanding generosity of the public, our partners and supporters to continue to fund our vital services. We value every single donation and are very grateful to all our donors, volunteers and corporate partners for their wonderful contributions throughout the year. You make everything possible, without you, we wouldn't be here.

ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

Specifically, we would like to thank Battersea Dogs & Cats Home, Nestle Purina UK, Blue Cross, Earth Animal, PDSA, Provet Cloud, Tails.com, Vets4Pets, A Brush with Love, Ali Nordon - Graphic Designer & Illustrator, Ancol Pet Products Limited, Andre Pereira, AnimalCare, Animals at Home, Antech, Big Dog Bed Company, Boehringer Ingelheim, Canine Arthritis Management, Cats Protection, CEVA Animal Health Ltd, CVS Group plc, Davies Vet Specialists, Dechra, Elanco, Goddard Veterinary Group, Helen Rushton, Hercule Van Wolfwinkle, Identicare, Idexx Laboratories, Improve CPD, IMV Imaging, IVC Evidensia, K8 Portraits, Law Works, Leucillin, L'il wabbit, Linnaeus, Lost and Grounded, Lintbells, Lucy's Web Design, Macahl Animal Health, Many Pets, Mapac, Medivet, MSD Animal Health, N2-UK, NOAH, PawSquad Telemedicine, Pet Blood Bank, Pet Remedy, Pets as Therapy, Pets At Home, Protexin, Reward Gateway, RSPCA, Ruby Duke, Ruff & Tumble, Scrumbles, Salesforce, Shook PR, The Meraki Initiative, The Print Agency, The Royal Foundation, TVM, VDS - The Veterinary Defence Society Limited, Vet Partners, VetPlus, Vets Digital, Vets Now, Vetstoria, VPG, VPIS, Wood Green, Woodley Equipment and Zoetis.

Our ambassadors, Clare Balding, James Greenwood, Lorraine Kelly, Rory Cowlam, Sabrina Cohen-Hatton, Sue Perkins, Anna Richardson and Gail Porter.

Our advocates, Hercule Van Wolfwinkle and Andy Hutchins and his dog Bailey.

We would also like to recognise the generous support of charitable trusts and foundations who we have received funding from over the last year: Battersea Dogs & Cats Home, Animal Friends, The Fine & Country Foundation, Purina BetterwithPets, Movement for Good, Cornwall Community Foundation, Gallimore Trust, Richer Sounds Foundation, The Big Give Trust, The Calypso Browning Trust and The Tula Trust.

Special thanks also goes to the Pets Club members at Pets at Home for selecting StreetVet as their Lifeline Charity.

Thank you so much, from everyone at StreetVet. Your support is so appreciated.



## STREETVET

### ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

#### CONTACTS

W: streetvet.org.uk

E: [info@streetvet.org.uk](mailto:info@streetvet.org.uk)

Instagram: @streetvetuk\_

Facebook: facebook.com/streetvet

YouTube: <https://www.youtube.com/@streetvet8187>

LinkedIn: <https://www.linkedin.com/company/streetvet>



**Report of the trustees**

**For the year ended 31 March 2025**

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**Statement of responsibilities of the trustees**

The trustees are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charity and the incoming resources and application of resources, including the net income or expenditure, of the charity for the year. In preparing those financial statements the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the constitution. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Members of the charity have no liability to contribute to the assets of the charity in the event of winding up. The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

**Auditors**

Godfrey Wilson Limited were re-appointed as auditors to the charity during the year and have expressed their willingness to continue in that capacity.

Approved by the trustees on 22 October 2025 and signed on their behalf by

*Nicki Glen*

Nicki Glen  
Chair of Trustees

## **Independent auditors' report**

### **To the trustees of StreetVet**

#### **StreetVet**

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#### **Opinion**

We have audited the financial statements of StreetVet (the 'charity') for the year ended 31 March 2025 which comprise the statement of financial activities, balance sheet, statement of cash flows and the related notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and the Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2025 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006 and the Charities and Trustee Investment (Scotland) Act 2005 and regulation 8 of the Charities Accounts (Scotland) Regulations 2006.

#### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and the provisions available for small entities, in the circumstances set out in note 7 to the financial statements, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

#### **Other information**

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

## **Independent auditors' report**

### **To the trustees of StreetVet**

#### **StreetVet**

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In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

#### **Matters on which we are required to report by exception**

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 and the Charities Accounts (Scotland) Regulations 2006 require us to report to you if, in our opinion:

- the information given in the trustees' report is inconsistent in any material respect with the financial statements; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

#### **Responsibilities of the trustees**

As explained more fully in the trustees' responsibilities statement set out in the trustees' report, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

#### **Our responsibilities for the audit of the financial statements**

We have been appointed as auditor under section 144 of the Charities Act 2011 and section 44(1)(c) of the Charities and Trustee Investment (Scotland) Act 2005 and report in accordance with the Acts and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

## **Independent auditors' report**

### **To the trustees of StreetVet**

#### **StreetVet**

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Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The procedures we carried out and the extent to which they are capable of detecting irregularities, including fraud, are detailed below:

(1) We obtained an understanding of the legal and regulatory framework that the charity operates in, and assessed the risk of non-compliance with applicable laws and regulations. Throughout the audit, we remained alert to possible indications of non-compliance.

(2) We reviewed the charity's policies and procedures in relation to:

- Identifying, evaluating and complying with laws and regulations, and whether they were aware of any instances of non-compliance;
- Detecting and responding to the risk of fraud, and whether they were aware of any actual, suspected or alleged fraud; and
- Designing and implementing internal controls to mitigate the risk of non-compliance with laws and regulations, including fraud.

(3) We inspected the minutes of trustee meetings.

(4) We enquired about any non-routine communication with regulators and reviewed any reports made to them.

(5) We reviewed the financial statement disclosures and assessed their compliance with applicable laws and regulations.

(6) We performed analytical procedures to identify any unusual or unexpected transactions or balances that may indicate a risk of material fraud or error.

(7) We assessed the risk of fraud through management override of controls and carried out procedures to address this risk. Our procedures included:

- Testing the appropriateness of journal entries;
- Assessing judgements and accounting estimates for potential bias;
- Reviewing related party transactions; and
- Testing transactions that are unusual or outside the normal course of business.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. Irregularities that arise due to fraud can be even harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditor's report.

## **Independent auditors' report**

### **To the trustees of StreetVet**

#### **StreetVet**

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#### **Use of our report**

This report is made solely to the charity's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008 and Regulation 10 of the Charities Accounts (Scotland) Regulations 2006. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

*Godfrey Wilson Limited*

Date: 23 October 2025

#### **GODFREY WILSON LIMITED**

Chartered accountants and statutory auditors  
5th Floor Mariner House  
62 Prince Street  
Bristol  
BS1 4QD

Godfrey Wilson Limited is eligible for appointment as auditor of the charity by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

# StreetVet

## Statement of financial activities

For the year ended 31 March 2025

|                                             | Note | Restricted<br>£      | Unrestricted<br>£     | 2025<br>Total<br>£           | 2024<br>Total<br>£    |
|---------------------------------------------|------|----------------------|-----------------------|------------------------------|-----------------------|
| <b>Income from:</b>                         |      |                      |                       |                              |                       |
| Donations and legacies                      | 3    | -                    | 833,491               | <b>833,491</b>               | 872,499               |
| Charitable activities                       | 4    | 193,477              | 5,758                 | <b>199,235</b>               | 363,637               |
| Other trading activities                    | 5    | -                    | 31,975                | <b>31,975</b>                | 37,250                |
| <b>Total income</b>                         |      | <u>193,477</u>       | <u>871,224</u>        | <u><b>1,064,701</b></u>      | <u>1,273,386</u>      |
| <b>Expenditure on:</b>                      |      |                      |                       |                              |                       |
| Raising funds                               |      | -                    | 135,233               | <b>135,233</b>               | 207,504               |
| Charitable activities                       |      | <u>343,645</u>       | <u>530,177</u>        | <u><b>873,822</b></u>        | <u>939,039</u>        |
| <b>Total expenditure</b>                    | 6    | <u>343,645</u>       | <u>665,410</u>        | <u><b>1,009,055</b></u>      | <u>1,146,543</u>      |
| <b>Net income and net movement in funds</b> | 7    | (150,168)            | 205,814               | <b>55,646</b>                | 126,843               |
| <b>Reconciliation of funds:</b>             |      |                      |                       |                              |                       |
| Total funds brought forward                 |      | <u>247,329</u>       | <u>288,398</u>        | <u><b>535,727</b></u>        | <u>408,884</u>        |
| <b>Total funds carried forward</b>          |      | <u><u>97,161</u></u> | <u><u>494,212</u></u> | <u><u><b>591,373</b></u></u> | <u><u>535,727</u></u> |

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in note 16 to the accounts.

**StreetVet****Balance sheet****As at 31 March 2025**

|                                              | Note | £               | 2025<br>£      | 2024<br>£       |
|----------------------------------------------|------|-----------------|----------------|-----------------|
| <b>Fixed assets</b>                          |      |                 |                |                 |
| Tangible assets                              | 10   |                 | <u>5,940</u>   | <u>7,183</u>    |
| <b>Current assets</b>                        |      |                 |                |                 |
| Stock                                        | 11   | 59,093          |                | 31,632          |
| Debtors                                      | 12   | 81,741          |                | 33,499          |
| Cash at bank and in hand                     |      | <u>480,890</u>  |                | <u>509,791</u>  |
|                                              |      | 621,724         |                | 574,922         |
| <b>Liabilities</b>                           |      |                 |                |                 |
| Creditors: amounts falling due within 1 year | 13   | <u>(36,291)</u> |                | <u>(46,378)</u> |
| <b>Net current assets</b>                    |      |                 | <u>585,433</u> | <u>528,544</u>  |
| <b>Net assets</b>                            | 15   |                 | <u>591,373</u> | <u>535,727</u>  |
| <b>Funds</b>                                 | 16   |                 |                |                 |
| Restricted funds                             |      |                 | 97,161         | 247,329         |
| General funds                                |      |                 | <u>494,212</u> | <u>288,398</u>  |
| <b>Total charity funds</b>                   |      |                 | <u>591,373</u> | <u>535,727</u>  |

Approved by the trustees on 22 October 2025 and signed on their behalf by

*Nicki Glen*Nicki Glen  
Chair of Trustees

**StreetVet****Statement of cash flows****For the year ended 31 March 2025**

|                                                          | <b>2025</b>     | <b>2024</b> |
|----------------------------------------------------------|-----------------|-------------|
|                                                          | <b>£</b>        | <b>£</b>    |
| <b>Cash used in operating activities:</b>                |                 |             |
| Net movement in funds                                    | <b>55,646</b>   | 126,843     |
| Adjustments for:                                         |                 |             |
| Depreciation charges                                     | <b>4,885</b>    | 6,201       |
| Increase in stock                                        | <b>(27,461)</b> | (7,541)     |
| Increase in debtors                                      | <b>(48,242)</b> | (31,207)    |
| (Decrease) / increase in creditors                       | <b>(10,087)</b> | 29,400      |
| <b>Net cash provided by operating activities</b>         | <b>(25,259)</b> | 123,696     |
| <b>Cash flows from investing activities:</b>             |                 |             |
| Purchase of tangible fixed assets                        | <b>(3,642)</b>  | (1,157)     |
| <b>Net cash used in investing activities</b>             | <b>(3,642)</b>  | (1,157)     |
| <b>Increase in cash and cash equivalents in the year</b> | <b>(28,901)</b> | 122,539     |
| Cash and cash equivalents at the beginning of the year   | <b>509,791</b>  | 387,252     |
| <b>Cash and cash equivalents at the end of the year</b>  | <b>480,890</b>  | 509,791     |

The charity has not provided an analysis of changes in net debt as it does not have any long term financing arrangements.



**Notes to the financial statements**

**For the year ended 31 March 2025**

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**1. Accounting policies**

**a) General information and basis of preparation**

StreetVet is a Charitable Incorporated Organisation in England and Wales, and Scotland. The registered office address is 28 Tudor Street, London, EC4Y 0AY.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities in preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

StreetVet meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

**b) Going concern basis of accounting**

The accounts have been prepared on the assumption that the charity is able to continue as a going concern, which the trustees consider appropriate having regard to the current level of unrestricted reserves. There are no material uncertainties about the charity's ability to continue as a going concern.

**c) Income**

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from the government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

Income received in advance of provision of subscriptions is deferred until criteria for income recognition are met.

**d) Donated services and facilities**

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item, is probable and the economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised.

Notes to the financial statements

For the year ended 31 March 2025

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**1. Accounting policies (continued)**

**d) Donated services and facilities (continued)**

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

**e) Interest receivable**

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity: this is normally upon notification of the interest paid or payable by the bank.

**f) Funds accounting**

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

**g) Expenditure and irrecoverable VAT**

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

**h) Allocation of support and governance costs**

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Governance costs are the costs associated with the governance arrangements of the charity, including the costs of complying with constitutional and statutory requirements and any costs associated with the strategic management of the charity's activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities on the following basis:

|                       | 2025  | 2024  |
|-----------------------|-------|-------|
| General fundraising   | 13.4% | 18.1% |
| Charitable activities | 86.6% | 81.9% |

**i) Tangible fixed assets**

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

|                    |                          |
|--------------------|--------------------------|
| Computer equipment | 3 - 5 year straight line |
|--------------------|--------------------------|

Items of equipment are capitalised where the purchase price exceeds £1,000.

**j) Stock**

Stock is included at the lower of cost or net realisable value. Donated items of stock are recognised at fair value which is the amount the charity would have been willing to pay for the items on the open market.

Notes to the financial statements

For the year ended 31 March 2025

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**1. Accounting policies (continued)**

**k) Debtors**

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

**l) Cash at bank and in hand**

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

**m) Creditors**

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

**n) Financial instruments**

The trust only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently recognised at amortised cost using the effective interest method.

**o) Pension costs**

The charity operates a defined contribution pension scheme for its employees. There are no further liabilities other than that already recognised in the SOFA.

**p) Accounting estimates and key judgements**

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods. The key sources of estimation uncertainty that have a significant effect on the amounts recognised in the financial statements are depreciation and donated goods and services, as described in notes 1 (i) and 1 (d).

Notes to the financial statements

For the year ended 31 March 2025

2. Prior period comparatives: statement of financial activities

|                              | Restricted<br>£ | Unrestricted<br>£ | 2024<br>Total<br>£ |
|------------------------------|-----------------|-------------------|--------------------|
| <b>Income from:</b>          |                 |                   |                    |
| Donations                    | 6,313           | 866,186           | 872,499            |
| Charitable activities        | 358,270         | 5,367             | 363,637            |
| Other trading activities     | -               | 37,250            | 37,250             |
| <b>Total income</b>          | <b>364,583</b>  | <b>908,803</b>    | <b>1,273,386</b>   |
| <b>Expenditure on:</b>       |                 |                   |                    |
| Raising funds                | -               | 207,504           | 207,504            |
| Charitable activities        | 353,126         | 585,913           | 939,039            |
| <b>Total expenditure</b>     | <b>353,126</b>  | <b>793,417</b>    | <b>1,146,543</b>   |
| <b>Net income</b>            | <b>11,457</b>   | <b>115,386</b>    | <b>126,843</b>     |
| Transfers between funds      | (8,609)         | 8,609             | -                  |
| <b>Net movement in funds</b> | <b>2,848</b>    | <b>123,995</b>    | <b>126,843</b>     |

## Notes to the financial statements

For the year ended 31 March 2025

## 3. Income from donations and legacies

|                                                 | Restricted<br>£ | Unrestricted<br>£ | 2025<br>Total<br>£ |
|-------------------------------------------------|-----------------|-------------------|--------------------|
| Donations                                       | -               | 290,419           | <b>290,419</b>     |
| Grants                                          | -               | 117,750           | <b>117,750</b>     |
| Corporate donations                             | -               | 149,841           | <b>149,841</b>     |
| Legacies                                        | -               | 10,215            | <b>10,215</b>      |
| Vetsure rebates                                 | -               | 25,968            | <b>25,968</b>      |
| Gift Aid                                        | -               | 37,158            | <b>37,158</b>      |
| Gifts in kind*                                  | -               | 202,140           | <b>202,140</b>     |
| <b>Total income from donations and legacies</b> | <b>-</b>        | <b>833,491</b>    | <b>833,491</b>     |

## Prior period comparative

|                                                 | Restricted<br>£ | Unrestricted<br>£ | 2024<br>Total<br>£ |
|-------------------------------------------------|-----------------|-------------------|--------------------|
| Donations                                       | 6,313           | 318,987           | 325,300            |
| Grants                                          | -               | 50,954            | 50,954             |
| Corporate donations                             | -               | 119,817           | 119,817            |
| Vetsure rebates                                 | -               | 72,607            | 72,607             |
| Gift Aid                                        | -               | 34,738            | 34,738             |
| Gifts in kind*                                  | -               | 269,083           | 269,083            |
| <b>Total income from donations and legacies</b> | <b>6,313</b>    | <b>866,186</b>    | <b>872,499</b>     |

\*Included within gifts in kind are goods and services which have been analysed to the following expenditure:

|                                 | 2025<br>£      | 2024<br>£ |
|---------------------------------|----------------|-----------|
| Animal care services            | <b>110,921</b> | 200,861   |
| Food and equipment              | <b>61,064</b>  | 53,422    |
| Professional fees and insurance | <b>27,755</b>  | 9,800     |
| Storage                         | <b>2,400</b>   | 5,000     |
|                                 | <b>202,140</b> | 269,083   |

# StreetVet

## Notes to the financial statements

For the year ended 31 March 2025

### 4. Income from charitable activities

|                                                 | Restricted<br>£ | Unrestricted<br>£ | 2025<br>Total<br>£ |
|-------------------------------------------------|-----------------|-------------------|--------------------|
| <b>Grants:</b>                                  |                 |                   |                    |
| Battersea Foundation                            | 102,227         | -                 | <b>102,227</b>     |
| Funder wishes to remain anonymous               | 50,000          | -                 | <b>50,000</b>      |
| Movement for Good                               | 10,000          | -                 | <b>10,000</b>      |
| Grants less than £10,000                        | 10,250          | -                 | <b>10,250</b>      |
| <b>Corporate donations:</b>                     |                 |                   |                    |
| Earth Animal Ventures UK                        | 19,500          | -                 | <b>19,500</b>      |
| Corporate donations less than £10,000           | 1,500           | -                 | <b>1,500</b>       |
| <b>Other income from charitable activities:</b> |                 |                   |                    |
| StreetVet Accredited Hostel Scheme              | -               | 5,758             | <b>5,758</b>       |
| <b>Total income from charitable activities</b>  | <b>193,477</b>  | <b>5,758</b>      | <b>199,235</b>     |

### Prior period comparative

|                                                 | Restricted<br>£ | Unrestricted<br>£ | 2024<br>Total<br>£ |
|-------------------------------------------------|-----------------|-------------------|--------------------|
| <b>Grants:</b>                                  |                 |                   |                    |
| Battersea Foundation                            | 178,410         | -                 | 178,410            |
| The Kennel Club Charitable Trust                | 10,000          | -                 | 10,000             |
| Grants less than £10,000                        | 17,000          | -                 | 17,000             |
| <b>Corporate donations:</b>                     |                 |                   |                    |
| Nestle Purina                                   | 100,300         | -                 | 100,300            |
| Earth Animal Ventures UK                        | 31,500          | -                 | 31,500             |
| SEIB Insurance Brokers                          | 15,060          | -                 | 15,060             |
| Corporate donations less than £10,000           | 6,000           | -                 | 6,000              |
| <b>Other income from charitable activities:</b> |                 |                   |                    |
| StreetVet Accredited Hostel Scheme              | -               | 5,367             | 5,367              |
| <b>Total income from charitable activities</b>  | <b>358,270</b>  | <b>5,367</b>      | <b>363,637</b>     |

### 5. Income from other trading activities

|                    | 2025<br>£     | 2024<br>£     |
|--------------------|---------------|---------------|
| Sponsorship income | <b>31,975</b> | <b>37,250</b> |

All income from other trading activities in the current and prior period was unrestricted.

# StreetVet

## Notes to the financial statements

For the year ended 31 March 2025

### 6. Total expenditure

|                                            | Raising<br>funds<br>£ | Charitable<br>activities<br>£ | Support and<br>governance<br>costs<br>£ | 2025 Total<br>£  | Raising<br>funds<br>£ | Charitable<br>activities<br>£ | Support and<br>governance<br>costs<br>£ | 2024 Total<br>£  |
|--------------------------------------------|-----------------------|-------------------------------|-----------------------------------------|------------------|-----------------------|-------------------------------|-----------------------------------------|------------------|
| Staff costs (note 8)                       | 64,790                | 219,859                       | 193,993                                 | <b>478,642</b>   | 145,123               | 230,639                       | 125,985                                 | 501,747          |
| Training and other staff costs             | -                     | -                             | 9,712                                   | <b>9,712</b>     | -                     | -                             | 20,642                                  | 20,642           |
| Travel, food and subsistence               | -                     | 25,140                        | -                                       | <b>25,140</b>    | -                     | 23,114                        | -                                       | 23,114           |
| Storage costs                              | -                     | 14,811                        | -                                       | <b>14,811</b>    | -                     | 15,515                        | -                                       | 15,515           |
| Animal care services                       | -                     | 261,739                       | -                                       | <b>261,739</b>   | -                     | 390,640                       | -                                       | 390,640          |
| Printing, postage and stationery           | -                     | -                             | 1,736                                   | <b>1,736</b>     | -                     | -                             | 2,836                                   | 2,836            |
| Marketing                                  | 18,254                | -                             | -                                       | <b>18,254</b>    | 10,881                | -                             | -                                       | 10,881           |
| Telecoms                                   | -                     | -                             | 9,883                                   | <b>9,883</b>     | -                     | -                             | 11,635                                  | 11,635           |
| Food and equipment                         | -                     | 64,208                        | -                                       | <b>64,208</b>    | -                     | 54,382                        | -                                       | 54,382           |
| Insurance                                  | -                     | -                             | 10,040                                  | <b>10,040</b>    | -                     | -                             | 9,032                                   | 9,032            |
| Accountancy                                | -                     | -                             | 15,017                                  | <b>15,017</b>    | -                     | -                             | 10,934                                  | 10,934           |
| Donation platform fees                     | 8,702                 | -                             | -                                       | <b>8,702</b>     | 9,073                 | -                             | -                                       | 9,073            |
| Event costs                                | -                     | 23,106                        | -                                       | <b>23,106</b>    | -                     | 25,982                        | -                                       | 25,982           |
| Professional fees                          | -                     | 18,000                        | 38,238                                  | <b>56,238</b>    | 615                   | 37,026                        | 9,031                                   | 46,672           |
| Depreciation                               | -                     | -                             | 4,885                                   | <b>4,885</b>     | -                     | -                             | 6,201                                   | 6,201            |
| Trustee expenses                           | -                     | -                             | 249                                     | <b>249</b>       | -                     | -                             | 138                                     | 138              |
| Other                                      | 5,268                 | -                             | 1,425                                   | <b>6,693</b>     | 6,071                 | -                             | 1,048                                   | 7,119            |
| <b>Sub-total</b>                           | 97,014                | 626,863                       | 285,178                                 | <b>1,009,055</b> | 171,763               | 777,298                       | 197,482                                 | 1,146,543        |
| Allocation of support and governance costs | 38,219                | 246,959                       | (285,178)                               | -                | 35,741                | 161,741                       | (197,482)                               | -                |
| <b>Total expenditure</b>                   | <b>135,233</b>        | <b>873,822</b>                | <b>-</b>                                | <b>1,009,055</b> | <b>207,504</b>        | <b>939,039</b>                | <b>-</b>                                | <b>1,146,543</b> |

Total governance costs were £15,017 (2024: £10,934).

## Notes to the financial statements

## For the year ended 31 March 2025

## 7. Net movement in funds

This is stated after charging:

|                                                      | 2025<br>£ | 2024<br>£ |
|------------------------------------------------------|-----------|-----------|
| Depreciation                                         | 4,885     | 6,201     |
| Operating lease payments                             | Nil       | Nil       |
| Trustees' remuneration                               | Nil       | Nil       |
| Trustees' reimbursed expenses                        | 249       | 138       |
| Independent examiner's remuneration (excluding VAT): |           |           |
| ▪ Audit                                              | 8,400     | 8,000     |
| ▪ Other services                                     | 4,114     | 1,072     |

In common with other charities of our size and nature we use our auditors to assist with the preparation of the financial statements and to prepare and submit returns to the tax authorities. Our auditors have also provided bookkeeping and payroll services to the charity during the year.

Two trustees were reimbursed for travel and subsistence during the year (2024: Two trustees).

## 8. Staff costs and numbers

Staff costs were as follows:

|                       | 2025<br>£      | 2024<br>£      |
|-----------------------|----------------|----------------|
| Salaries and wages    | 424,937        | 445,667        |
| Social security costs | 37,715         | 39,957         |
| Pension costs         | 12,340         | 13,773         |
| Freelance staff       | 3,650          | 2,350          |
|                       | <u>478,642</u> | <u>501,747</u> |

|                                                      |             |             |
|------------------------------------------------------|-------------|-------------|
| Employees earning more than £60,000 during the year: | 2025<br>No. | 2024<br>No. |
|------------------------------------------------------|-------------|-------------|

|                             |          |          |
|-----------------------------|----------|----------|
| Between £60,000 and £70,000 | <u>1</u> | <u>1</u> |
|-----------------------------|----------|----------|

The key management personnel of the charity comprise the trustees, Chief Executive Officer, Clinical Director, Head of Marketing, Head of Fundraising and Head of Volunteering (from 24 February 2025). The total employee benefits of the key management personnel were £200,472 (2024: £233,167).

|                    | 2025<br>No. | 2024<br>No. |
|--------------------|-------------|-------------|
| Average head count | <u>13</u>   | <u>13</u>   |



## StreetVet

### Notes to the financial statements

#### For the year ended 31 March 2025

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#### 9. Taxation

The charity is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

#### 10. Tangible fixed assets

|                                            | Computer<br>equipment<br>Total<br>£ |
|--------------------------------------------|-------------------------------------|
| <b>Cost</b>                                |                                     |
| At 1 April 2024                            | 23,374                              |
| Additions in year                          | <u>3,642</u>                        |
| At 31 March 2025                           | <u>27,016</u>                       |
| <b>Depreciation</b>                        |                                     |
| At 1 April 2024                            | 16,191                              |
| Charge for the year                        | <u>4,885</u>                        |
| At 31 March 2025                           | <u>21,076</u>                       |
| <b>Net book value<br/>At 31 March 2025</b> | <u><u>5,940</u></u>                 |
| At 31 March 2024                           | <u><u>7,183</u></u>                 |

#### 11. Stock

|                     | 2025<br>£            | 2024<br>£            |
|---------------------|----------------------|----------------------|
| Veterinary medicine | <u><u>59,093</u></u> | <u><u>31,632</u></u> |

#### 12. Debtors

|                | 2025<br>£            | 2024<br>£            |
|----------------|----------------------|----------------------|
| Trade debtors  | 6,938                | 28,547               |
| Prepayments    | 15,667               | 4,952                |
| Accrued income | <u>59,136</u>        | <u>-</u>             |
|                | <u><u>81,741</u></u> | <u><u>33,499</u></u> |

# StreetVet

## Notes to the financial statements

### For the year ended 31 March 2025

#### 13. Creditors : amounts due within 1 year

|                           | 2025<br>£     | 2024<br>£     |
|---------------------------|---------------|---------------|
| Trade creditors           | 8,296         | 31,532        |
| Accruals                  | 19,882        | 13,946        |
| Other creditors           | 2,488         | -             |
| Deferred income (note 14) | 5,625         | 900           |
|                           | <b>36,291</b> | <b>46,378</b> |

#### 14. Deferred income

|                          | 2025<br>£    | 2024<br>£  |
|--------------------------|--------------|------------|
| At 1 April               | 900          | -          |
| Deferred during the year | 5,625        | 900        |
| Released during the year | (900)        | -          |
| <b>At 31 March</b>       | <b>5,625</b> | <b>900</b> |

Deferred income relates to subscriptions received in advance.

#### 15. Analysis of net assets between funds

|                                    | Restricted<br>funds<br>£ | Unrestricted<br>funds<br>£ | Total<br>funds<br>£ |
|------------------------------------|--------------------------|----------------------------|---------------------|
| Tangible fixed assets              | -                        | 5,940                      | 5,940               |
| Current assets                     | 97,161                   | 524,563                    | 621,724             |
| Current liabilities                | -                        | (36,291)                   | (36,291)            |
| <b>Net assets at 31 March 2025</b> | <b>97,161</b>            | <b>494,212</b>             | <b>591,373</b>      |

|                                    | Restricted<br>funds<br>£ | Unrestricted<br>funds<br>£ | Total<br>funds<br>£ |
|------------------------------------|--------------------------|----------------------------|---------------------|
| <b>Prior year comparative</b>      |                          |                            |                     |
| Tangible fixed assets              | -                        | 7,183                      | 7,183               |
| Current assets                     | 265,329                  | 309,593                    | 574,922             |
| Current liabilities                | (18,000)                 | (28,378)                   | (46,378)            |
| <b>Net assets at 31 March 2024</b> | <b>247,329</b>           | <b>288,398</b>             | <b>535,727</b>      |

## Notes to the financial statements

For the year ended 31 March 2025

## 16. Movements in funds

|                                                | At 1 April<br>2024<br>£ | Income<br>£      | Expenditure<br>£   | Transfers<br>between<br>funds<br>£ | At 31<br>March 2025<br>£ |
|------------------------------------------------|-------------------------|------------------|--------------------|------------------------------------|--------------------------|
| <b>Restricted funds</b>                        |                         |                  |                    |                                    |                          |
| Battersea Dogs and Cats Home                   | 139,264                 | 102,227          | (236,518)          | -                                  | <b>4,973</b>             |
| Cornwall Community Foundation                  | -                       | 2,500            | (2,500)            | -                                  | -                        |
| Earth Animal                                   | 6,880                   | 19,500           | (7,034)            | -                                  | <b>19,346</b>            |
| Earth Animal (Medication)                      | 17,122                  | -                | (4,815)            | -                                  | <b>12,307</b>            |
| Expert Citizens National                       | 1,000                   | -                | (250)              | -                                  | <b>750</b>               |
| Fine and Country Foundation                    | -                       | 500              | (500)              | -                                  | -                        |
| France-Hayhurst Foundation                     | 4,760                   | -                | (4,760)            | -                                  | -                        |
| Gallimore Trust                                | -                       | 750              | (750)              | -                                  | -                        |
| Homeless Link                                  | -                       | 3,000            | (3,000)            | -                                  | -                        |
| Movement for Good                              | -                       | 10,000           | (10,000)           | -                                  | -                        |
| Nestle Purina UK                               | 40,300                  | -                | (37,899)           | -                                  | <b>2,401</b>             |
| Nestle Purina UK (Film)                        | 24,000                  | -                | (18,324)           | -                                  | <b>5,676</b>             |
| PetPlan Charitable Trust                       | 5,145                   | -                | (5,145)            | -                                  | -                        |
| Richer Sounds                                  | -                       | 3,500            | (3,500)            | -                                  | -                        |
| SGF - Volunteer Uniforms                       | 3,280                   | -                | (1,572)            | -                                  | <b>1,708</b>             |
| Sussex Community Foundation                    | 4,188                   | -                | (4,188)            | -                                  | -                        |
| The Billingham Club                            | -                       | 1,500            | (1,500)            | -                                  | -                        |
| The Douglas and Joanne Chapman<br>Animal Trust | 1,390                   | -                | (1,390)            | -                                  | -                        |
| Website fund                                   | -                       | 50,000           | -                  | -                                  | <b>50,000</b>            |
| <b>Total restricted funds</b>                  | <b>247,329</b>          | <b>193,477</b>   | <b>(343,645)</b>   | <b>-</b>                           | <b>97,161</b>            |
| <b>Unrestricted funds</b>                      |                         |                  |                    |                                    |                          |
| General funds                                  | 288,398                 | 871,224          | (665,410)          | -                                  | <b>494,212</b>           |
| <b>Total unrestricted funds</b>                | <b>288,398</b>          | <b>871,224</b>   | <b>(665,410)</b>   | <b>-</b>                           | <b>494,212</b>           |
| <b>Total funds</b>                             | <b>535,727</b>          | <b>1,064,701</b> | <b>(1,009,055)</b> | <b>-</b>                           | <b>591,373</b>           |

**Purposes of restricted funds****Battersea Dogs and Cats Home**

To fund the salaries of six members of staff.

**Cornwall Community Foundation**

To fund veterinary costs in Cornwall.

**Earth Animal**

Funding veterinary treatment costs for animals covered by the StreetVet Accredited Hostel Scheme.

**Earth Animal (Medication)**

Funding veterinary medication costs.

## **StreetVet**

### **Notes to the financial statements**

**For the year ended 31 March 2025**

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#### **16. Movements in funds (continued)**

##### **Purposes of restricted funds (continued)**

###### **Expert Citizens National**

To fund volunteer leadership training.

###### **Fine and Country Foundation**

To fund storage costs in London.

###### **France-Hayhurst Foundation**

To fund nationwide veterinary costs.

###### **Gallimore Trust**

To fund veterinary treatment for Tyson.

###### **Homeless Link**

To fund staff growth and development.

###### **Movement for Good**

To fund veterinary costs in Cornwall.

###### **Nestle Purina UK**

To fund two new location set up costs for one year and fundraising kits for seventeen locations.

###### **Nestle Purina UK (Film)**

To fund a StreetVet short film.

###### **PetPlan Charitable Trust**

To fund StreetVet drug costs, uniforms and protective clothing.

###### **Richer Sounds**

To fund veterinary treatment costs nationwide.

###### **SGF - Volunteer Uniforms**

To fund volunteer uniforms.

###### **Sussex Community Foundation**

To fund veterinary treatment costs in Brighton.

###### **The Billinghamurst Club**

To fund out of area veterinary costs.

###### **The Douglas and Joanne Chapman Animal Trust**

To fund veterinary treatment costs in Norwich.

###### **Website fund**

To fund the development and build of the website.

## Notes to the financial statements

For the year ended 31 March 2025

## 16. Movements in funds (continued)

## Prior year comparative

|                                                | At 1 April<br>2023<br>£ | Income<br>£             | Expenditure<br>£          | Transfers<br>between<br>funds<br>£ | At 31<br>March 2024<br>£     |
|------------------------------------------------|-------------------------|-------------------------|---------------------------|------------------------------------|------------------------------|
| <b>Restricted funds</b>                        |                         |                         |                           |                                    |                              |
| Battersea Dogs and Cats Home                   | 200,806                 | 178,410                 | (239,952)                 | -                                  | <b>139,264</b>               |
| Dave & Ruth Lewis Family Trust                 | 104                     | -                       | (104)                     | -                                  | -                            |
| Earth Animal                                   | 8,071                   | 6,500                   | (7,691)                   | -                                  | <b>6,880</b>                 |
| Earth Animal (Medication)                      | -                       | 25,000                  | (7,878)                   | -                                  | <b>17,122</b>                |
| Expert Citizens National                       | -                       | 1,000                   | -                         | -                                  | <b>1,000</b>                 |
| France-Hayhurst Foundation                     | 5,000                   | -                       | (240)                     | -                                  | <b>4,760</b>                 |
| Ivo Trust                                      | 8,609                   | -                       | -                         | (8,609)                            | -                            |
| Marjorie Coote Animal Charity Trust            | -                       | 4,000                   | (4,000)                   | -                                  | -                            |
| Nestle Purina UK                               | -                       | 40,300                  | -                         | -                                  | <b>40,300</b>                |
| Nestle Purina UK (Film)                        | -                       | 60,000                  | (36,000)                  | -                                  | <b>24,000</b>                |
| Pets at Home Foundation                        | 8,250                   | -                       | (8,250)                   | -                                  | -                            |
| PetPlan Charitable Trust                       | 6,079                   | -                       | (934)                     | -                                  | <b>5,145</b>                 |
| Richer Sounds                                  | -                       | 5,000                   | (5,000)                   | -                                  | -                            |
| Robert Clutterbuck Charitable Trust            | 1,560                   | -                       | (1,560)                   | -                                  | -                            |
| SEIB Insurance Brokers                         | -                       | 15,060                  | (15,060)                  | -                                  | -                            |
| Stanley Grundy Foundation (SGF)                | 5,000                   | -                       | (5,000)                   | -                                  | -                            |
| SGF - Volunteer Uniforms                       | -                       | 3,500                   | (220)                     | -                                  | <b>3,280</b>                 |
| Sussex Community Foundation                    | 1,000                   | 3,500                   | (312)                     | -                                  | <b>4,188</b>                 |
| The Douglas and Joanne Chapman<br>Animal Trust | -                       | 6,000                   | (4,610)                   | -                                  | <b>1,390</b>                 |
| The Kennel Club Charitable Trust               | -                       | 10,000                  | (10,000)                  | -                                  | -                            |
| The Steel Charitable Trust                     | 2                       | -                       | (2)                       | -                                  | -                            |
| Ellie                                          | -                       | 6,313                   | (6,313)                   | -                                  | -                            |
| <b>Total restricted funds</b>                  | <u>244,481</u>          | <u>364,583</u>          | <u>(353,126)</u>          | <u>(8,609)</u>                     | <u><b>247,329</b></u>        |
| <b>Unrestricted funds</b>                      |                         |                         |                           |                                    |                              |
| General funds                                  | <u>164,403</u>          | <u>908,803</u>          | <u>(793,417)</u>          | <u>8,609</u>                       | <u><b>288,398</b></u>        |
| <b>Total unrestricted funds</b>                | <u>164,403</u>          | <u>908,803</u>          | <u>(793,417)</u>          | <u>8,609</u>                       | <u><b>288,398</b></u>        |
| <b>Total funds</b>                             | <u><u>408,884</u></u>   | <u><u>1,273,386</u></u> | <u><u>(1,146,543)</u></u> | <u><u>-</u></u>                    | <u><u><b>535,727</b></u></u> |

**17. Related party transactions**

There were no related party transactions in the year or prior year.

**18. Contingent assets**

The charity has been notified of a legacy at 31 March 2025 for which the amount receivable cannot be reliably ascertained or there has been no notification of a distribution from the estate. These financial statements include payments received on account but not any estimates for future amounts receivable. Indications are that the estimated value of this potential legacy is in the region of £21k.